

Sunbury Health Centre Group Practice

On-the-day Appointment system changes



What are the changes?

The main changes are related to **when** and **how** on the day appointments are released for booking.

We are making internet and automated phone appointments available from 6.00am each day, therefore:

The best ways to make an appointment will be from home by internet or the automated phone lines.

The building will be open from 7.00am for self-checking in for pre-8.00am appointments, but - *please note that Reception will not open until 8.00am.*

Receptionists will answer telephone calls from 8.00am.

Pick up the changes leaflet for details

Booking an appointment

In advance

Best option

Internet booking

Available
24/7
through



Best option

Automated telephone booking

Available
24/7
on
01932
713399

Reception telephone booking

Available
from 8.00am
Mon-Fri on
01932
713399

Reception in-person booking

Available
from 8.00am
Mon-Fri
at Reception

You can pre-book an appointment up to 6 weeks in advance.

On the day

Best option

Internet booking

Available
from 6.00am
through



Best option

Automated telephone booking

Available
from 6.00am
on
01932
713399

Reception telephone booking

Available
from 8.00am
Mon-Fri on
01932
713399

Reception in-person booking

Available
from 8.00am
Mon-Fri
at Reception

If your situation is **urgent** and we are fully booked, we will arrange for a duty doctor to call you.